

Hybrid Bootcamp Terms & Conditions

By making any booking you accept these terms and conditions.

All Clients attending Hybrid Bootcamp should be aware of and accept the risks involved during their stay or attending any course or activity - all clients are advised to seek medical advice from their GP prior to booking.

IMPORTANT CONDITIONS:

- Travel Insurance with comprehensive personal accident and cancellation insurance is highly recommended in case of injury or inability to complete the duration of your stay.
- Bookings, including credit notes, are NOT transferable.

We cannot guarantee any of our results due to the fact everybody is different and results will vary from person to person.

Our Full Terms & Conditions

Your statutory rights are NOT affected by any of our terms and conditions

Hybrid Boot Camp Ltd

Registered Company No. 9310787

Registered Company Address: 30 Harborough Road, Kingsthorpe, Northampton. NN2 7AZ.

1. Interpretation

1.1 In this document wherever the context so admits the following expression shall have the following meanings respectively:-

‘Deposit’ shall mean a % of the agreed or advertised price regarding the specific activity to be undertaken.

‘Client’ is the person or persons listed on the booking form and whom will be attending.

‘Force Majeure’ means any situation or event beyond the control of Hybrid Bootcamp Ltd. This could be an Act of God, war, terrorist activity, civil strife, strike, riot, industrial disaster, breach of contract by Hybrid Bootcamp suppliers or contractors, fire, adverse weather or road conditions, bureaucratic obstacles, changes in schedules or modes of transport by ferry companies airlines and bus or train operators.

‘Course Director’ means the member of staff responsible for the delivery of the agreed activity and/or service.

‘Course’ relates to any activity be it a bootcamp, day trip, expedition, nutrition seminar or the like.

1.2 Where the expression “Clients” includes two or more persons the obligations expressed or implied relate directly to the individual.

1.3 Any reference to a statute shall include any statutory extension or modification or re-enactment of such statute and any other instrument plan regulation permission or direction made or issued there-under or delivering validity there-from.

1.4 Wording importing the singular meaning shall include the plural meaning and vice versa. All wording within the booking conditions is generalised to the Client referring to the masculine feminine and neuter genders.

1.5 The clause and paragraph headings are for convenience only and shall not affect the construction of this document.

1.6 The expressions used in the particulars shall have the same meanings when used hereafter in these booking conditions.

2. Acceptance

2.1 A contract for the activity and/or service is made between Hybrid Bootcamp and the Client on the issue of written confirmation of booking by Hybrid Bootcamp.

2.2 The Contract is subject to these booking conditions which the client has been deemed to have read and fully understood.

These booking conditions can only be varied by written agreement between Hybrid Bootcamp and the Client.

2.3 No verbal representations made by Hybrid Bootcamp shall be relied upon by the Client.

3. Bookings

3.1 To place a booking Hybrid Bootcamp requires a completed Booking form and/or individual information form with a deposit fee. Clients booking by telephone e-mail or Online will have been deemed to have read the booking conditions and the sent health and medical questionnaires. A booking is accepted and becomes binding only from the date when has confirmed acceptance in writing by means of a 'confirmation of booking e-mail or letter'. Hybrid Bootcamp reserves the right to decline any booking at their discretion. Email and telephone bookings are treated as provisional and are only confirmed once the funds have cleared into Hybrid BootCamps bank account.

3.2 The balance of the booking fee is required 8 weeks prior to arrival, or otherwise stated or agreed in writing, and before commencement of the course or expedition, unless agreed otherwise on confirmation of booking. In the event that the balance is not paid Hybrid BootCamp will have the discretion to treat the booking as cancelled by the client and re-sell the course place, using the clients deposit as costs incurred for the cancellation.

3.3 The whole course fee is required to secure a place for any booking made within 8 weeks of the commencement of the course.

3.4 Booking dates can be modified at any time as long as more than 8 weeks remain prior to the commencement of any course booking. The amended booking cannot be made no later than six months after the notification, and only one amendment is allowed.

3.5 Cancellations or amendments cannot be made 8 weeks prior to the start date of any booking. Hybrid Bootcamp reserve the right to re sell this booking place if notification is received from the Client of any inability to attend.

3.6 Within 8 weeks prior to any booking, all payments received are non-refundable.

3.7 An Admin fee of £50 applies to any change made with more than 8 weeks remaining of the start date.

3.8 Directors discretion amendment fee's will be 30% of the course or total cost if amended within 8 weeks of the commencement date. If the director allows an amendment within 8 weeks of a course start date the 30% fee will apply. This amendment is not a right and will only be given if it doesn't affect any other course and at the complete discretion of the director.

4. Price

4.1 The price at time of booking covers the cost of the planning organising and delivery of the proposed activity and / or service. Once a deposit is cleared the agreed programme will be delivered unless of a Force Majeure.

4.2 It is the responsibility of the Client to arrange travel to the site / location for the proposed activity and or service unless otherwise stated. The Client is also responsible for their own personal medical requirements and personal footwear equipment and clothing unless otherwise stated.

4.3 The price does may not include any drinks or meals that involve any dining out. On the last evening of a course we try to organise a meal out to celebrate, this will depend upon availability and will be discussed with the group prior. What is included for expeditions and day trips will be explained where advertised and may vary.

4.4 The price stated does not guarantee that activities such as Go Karting, Climbing, visits to functional movement gyms etc will go ahead and/or be included. We will book each course activities based on availability of third party bookings. These will vary on each course and Hybrid BootCamp cannot guarantee the availability of any third party bookings.

5. Course Duration

The Hybrid Bootcamp courses are typically a seven day or four day residential experience. To book a place at Hybrid Bootcamp you must be able to arrive on day one and at the specified time. Clients who cannot arrive on day one of course can expect different results from those advertised. Clients will not be allowed to leave during the course and then return, unless agreed by Hybrid Bootcamp in writing in advance. Our results are based on Hybrid Bootcamp having complete control. Our course duration for other activities such as expeditions will vary and will be notified on the relevant page on our website.

6. Damage, Loss & Theft of Property

6.1 Clients shall be held responsible to make compensation for any damage they cause to the contents and furnishings of the premises during their stay, except for general wear and tear. Any malicious damage the client will be billed for the replacement of repair, for any part of the premises, fixtures and fittings, gym kit and anything else related.

6.2 Hybrid Bootcamp accept no responsibility for the loss, damage or theft of personal possessions, which includes, but is not limited to, clothing passed to third party cleaners, clothing, jewellery or similar items of value, personal equipment or the like, used on a course. All campers are advised to ensure that they are adequately insured against these events. Clients are advised to bring a suitable lockable storage container for any valuables they may possess.

6.3 Hybrid Bootcamp shall not be responsible for any loss or damage to, or theft of any vehicle, or equipment used or owned by the client. Vehicles left on Hybrid BootCamps property are done so at the owner's risk.

7. Cancellations, Refunds & Client Alterations

Personal accident and cancellation insurance is highly recommended in case of injury or inability to complete the duration of your stay.

Should the Client wish to cancel, cancellation charges will be imposed. These are calculated from the date written notification is received by Hybrid Boot Camp, and shall be calculated as follows: (These dates may vary from course to course so please check the relevant website page for specific info regarding this term).

All deposits are non-refundable.

More than 8 weeks' notice the full course cost can be refunded, minus the deposit.

Within 8 weeks prior to the start date, all fees are Non refundable. But dates can be changed at our discretion.

Client Alterations: Where a client wishes to change their booking dates, the following conditions apply.

Notification by the client must be received in writing.

Any alterations to bookings must be received with more than 8 weeks remaining before the start date of the original booking.

Any amendments will incur a £50 amendment fee.

IMPORTANT: If for any reason you need to leave early during your stay, Hybrid Bootcamp will not refund any cost or part cost of the course. The results are based on the client finishing the whole course. If a client has however booked more than two weeks, Hybrid Bootcamp at their own discretion may allow the client to finish the remaining part of the course on a different date.

8. Cancellation by Hybrid Bootcamp

If we have to cancel a confirmed booking, and Hybrid Bootcamp reserve the right to do so. If this is before a confirmed booking, we will offer the client the choice of a full refund or another available date on the same like for like bootcamp.

In addition unless the cancellation was caused by 'Force Majeure' and having regard to the length of notice Clients receive; we will pay the Client reasonable compensation where appropriate.

If we do not meet our minimum numbers on each bootcamp, we may have to cancel or re arrange any booking with the client. In this instance a full refund including deposit will be offered as well as an alternative date at a reduced rate.

9. Alterations by Hybrid Bootcamp

9.1 We make every effort to ensure the accuracy of our literature. Changes however can occur despite our best endeavours and we reserve the right to change any price or other particulars before the Client arrives. In any event we will inform the client at the earliest possible convenience.

9.2 If there is an alteration to a booking we will inform the Client as soon as is reasonably practical and offer you the choice of accepting the change, receiving a full refund or transferring to another available date. If the Client chooses to cancel and the alteration was caused by anything other than 'Force Majeure' or low booking numbers we will pay you reasonable compensation if appropriate having regard to the nature of the change and length of notice you receive.

9.3 If there is any change other than a 'Major Change' we are not obliged to inform you in advance (but we will do so where practicable) nor are we obliged to pay you compensation. If we become unable to provide a major proportion of the services you have booked we will make every effort to arrange alternative arrangements for you at no extra charge and where appropriate refund the Client pro rata for services not received.

10. Course Duration

The itinerary we publish on describing the courses are designed to be illustrative in order to best explain the scope and type of activities you will be undertaking. It is very unlikely that any one programme would be followed precisely as it is described. Many factors outside of our control will determine this and dictate what can be accomplished reasonably during your course.

Taking these factors into consideration and the aims of the course as described our staff will construct the best programme possible. We will review and alter the programme as the course progresses in response to the changing influence of these factors.

Once the course is underway our staff may change the activities at any time. This applies to all courses and will always be to the benefit of the particular group.

Circumstances may arise where we are forced to alter dates, duration or accommodation before a course starts. We will try to inform you of any such changes as soon as we know of them.

Our staff will do their utmost to ensure that any problems are solved for the benefit of the course participants as a whole. Signing the booking form signifies your acceptance of the authority for any of our staff to make decisions affecting the group or individuals. For instance our staff may require an individual or individuals to leave the course if they believe that a person or person's health is at risk, or if a person's mental well being may be affected, or if the technical, physical or mental demands of the course become a concern, or if an illegal act has been or may be committed, or conduct is or may become, or has been detrimental to the safety, enjoyment or well being of the group or of any individual within the group. Hybrid Bootcamp reserve the right to ask any client to leave the training premises to benefit the majority of the group, without refund or compensation.

11. Acceptance of Authority

11.1 Employees and third party contractors of Hybrid Bootcamp will use their best endeavours to resolve problems to the benefit of the Client or group as a whole. The Client must refrain from any conduct which may give offence or cause danger or damage to any person or property. If Hybrid Bootcamp or any of its suppliers or contractors believe that the Client is in breach of this obligation, is likely to breach it or is otherwise unfit to partake in the activity Hybrid Bootcamp or its suppliers or contractors may in their absolute discretion refuse the booking or have the Client removed from any property or facility. Hybrid Bootcamp will owe the Client no liability in such circumstances and the Client will be solely responsible for any costs incurred.

11.2 The Course Director may require an individual or number of persons to leave the group if they believe that the Client's health and safety are at risk, if an illegal act has been committed or the Client has behaved in a way as to endanger the safety and or enjoyment or welfare of the group as a whole. In the event of this action the Client involved shall not be entitled to any refund from Hybrid Bootcamp and will be required to meet all expenses involved in their dismissal from Hybrid Bootcamp or any of its activities or courses.

12. Personal Health

12.1 Except as disclosed in writing, not email, to Hybrid Bootcamp clients confirm that they are in good mental and physical health and are unaware of any reason why they may be particularly unsuited to taking part in the activity and / or service agreed upon or may be likely to suffer illness or injury during the activity and / or service.

12.2 Failure to disclose any information that is required in the post booking forms may result in our staff terminating the contract and withdrawing the Client from Hybrid Bootcamp on the grounds of incorrect information given. The Client will not be entitled to any refund of payments made under this termination of contract.

12.3 Any eating disorder will be deemed as a unsatisfactory mental and physical health factor, and if this is discovered after a course has commenced any member of Hybrid Bootcamp, employee or contractor, can ask this Client to leave without any refund or compensation.

13. General Points

13.1 The Contract is for the Client and is not capable of transfer or assignment without prior written consent of Hybrid BootCamp.

13.2 While it is the intention of Hybrid Bootcamp to perform the obligations under this contract directly, we may, and often do so, choose to sub-contract elements of its obligations under this contract.

14. Complaints

If there is a problem during the activity and or service period you must report it to the instructor of your activity as soon as possible. If it is still unresolved you must then report it to a director or senior employee of Hybrid Bootcamp immediately so that prompt and effective efforts can be made to resolve the problem. If you require discretion with your complaint please ask for a confidential chat with any of our team.

In the unlikely event that the problem cannot be resolved at this time and you wish to raise a complaint full written details must be sent to Hybrid Bootcamp within 28 days of the activity or course finishing. Please include your booking date, start date of any course, date and exact full details of your complaint on your letter; please include your daytime and evening contact telephone numbers. Failure to take these steps will prejudice our ability to resolve your problem and/or investigate it fully therefore any right to compensation you may otherwise have had will be lost or substantially reduced.

15. Conditions of Service

As part of the continual review of safety and associated considerations, the conditions of booking are subject to change clarification and modification at any time. Only the course Director or their appointed deputy is empowered to vary or waive any of the Conditions of Booking. Such decisions are totally at the discretion of the course director or the appointed deputy.

16. Law and Jurisdiction

This agreement shall be construed in accordance with the laws of England and Wales the Courts of England and Wales shall have exclusive jurisdiction in relation to any matters arising out of this Agreement